

ITEM RETURN FORM

(date of purchase)

(invoice number)

Item information:

Code: _____

Name: _____

Customer information required for a refund:

Name and surname or company name: _____

Address: _____

IBAN: _____

Contact (phone nr. and e-mail address): _____

(date)

(signature)

Notes:

Items can be returned in person or sent by post to the address of our central warehouse (Bistriška cesta 11, 2319 Poljčane, Slovenia), and we do not accept ransom packages.

- up to 14 days after purchase (it is possible to exchange goods or refund up to 100% of the value)



- from 14 days to 2 months after purchase (exchange of goods or refund of up to 80% of the value is possible)

- it is not possible to exchange items after two months of purchase.

When exchanging items, a credit of up to 80% of the purchase value can be issued.

Return of hydraulic pumps and custom made items is not possible, as well as replacement. It is also not possible to return used items or if the original packaging is damaged.

Refunds will be made within 30 days of the submitted form, if it is determined that all the necessary conditions are met (stated in the General Terms and Conditions).

